



EVERGREEN LINE

SPECIAL ANNOUNCEMENT

NEW DUAL TRANSACTION REQUIREMENT AT EVERPORT TERMINALS OAKLAND – EFFECTIVE APRIL 7, 2025

April 2, 2025

Dear Valued Customer/Truckers:

To reduce congestion at its gates, Everport Oakland has announced a new requirement whereby all dual transactions initiated at Everport Oakland must be pre-gated through eModal. This new requirement will become effective Monday, April 7, 2025.

Please note that **Everport Oakland will no longer manually connect two single transactions at the pedestal**. If a driver arrives with a single transaction, they will receive a ticket for that transaction and must complete it before exiting the terminal. They will then need to re-enter the line to process a second move.

Exceptions to this requirement will only be made in the cases of:

- Free-flow import pickups;
- Dangerous goods (DG) export returns;
- Customs exam import containers.

To Connect Transactions in eModal:

- **For an Empty In & Full Out:** First, secure the time-sensitive transaction (Full Out), then add the Empty In transaction to it.
- **For a Full In & Empty Out:** First, secure the Full In appointment, then connect the Empty Out appointment to it.

Thank you for your business and ongoing support.